

REFUND POLICY

There is no refund on payments for medical service that has already been provided. Your bill represents the amount owed by you, the patient, after we have billed your insurance. The amount owed may represent a co-pay, co-insurance, or deductible as outlined by your contract with your insurance provider. Failure to pay The Derm Studio for services rendered is a default on your contract with your insurance provider. If you believe there has been a billing error or you do not understand your bill, please contact our office at 949-945-2373 or email our biller at understandyourbill@outlook.com